

## **RESORT SHUTTLE POLICY**TERMS AND CONDITIONS OF USE

The GemLife Resort Shuttle ['Shuttle'] is provided by the Park Owner to Home Owners so that they can transport themselves, their visitors and other Home Owners to and from the Resort facilities.

By signing the acknowledgement and agreement at the foot of this document, the Home Owner ['Driver'] agrees to be bound by the Policy and Terms and Conditions of Use of the Shuttle.

- 1. The Driver must be a Home Owner of at the Resort.
- 2. The Driver must have a current driver's licence.
- 3. Drivers and passengers must comply with this Policy and any signage and instructions that apply to the Shuttle from time to time. The Shuttle amenity is offered as a gesture of goodwill and is not in any way connected to the payment of Site Rent. For clarity, if the Park Owner has reason to retract or limit the use of the Shuttle, then Home Owners have no right to seek a Site Rent reduction.
- 4. The Driver must register with the Front Office prior to driving the Shuttle. The registration process is as follows:
  - 4.1. The relevant driver's licence will be sighted and photocopied by the Park Manager.
  - 4.2. A *Driver Declaration* will be completed and submitted to the Park Manager.
  - 4.3. The Park Manager will log the Driver's details in the *Register of Authorised Drivers* located in the Park Manager's Office. Only those registered as authorised Drivers are permitted to book, operate and drive the Shuttle.
- 5. Once the Driver has registered their details with the Park Manager, then the Park Manager will provide the Driver with Shuttle Induction training. The Park Manager will then also provide the Driver with a code to access the key safe so that the Driver can obtain the Shuttle key.
- 6. If the Driver wishes to drive the Shuttle, then the Driver will have to sign the key out by completing the Shuttle key logbook, which is located at the Shuttle key safe. Once the Driver is finished driving the Shuttle, then the Driver must return the Shuttle key to the Shuttle key safe and confirm return of the key by signing the Shuttle key logbook.
- 7. The Shuttle key will be kept in a key safe, which will be stored in a location that is nominated by the Park Owner from time to time.

- 8. The Shuttle is only to be driven on Resort carriageways. The Shuttle must never leave Resort carriageways. Further, the Shuttle must never proceed beyond the main ingress/egress gates at the Resort.
- 9. Resort carriageways are shared zones and the Driver must adhere to the nominated speed limit and take care with pedestrians and other vehicles using the carriageways.
- 10. A maximum of fourteen (14) persons (including the Driver) are permitted to travel on the Shuttle at any time.
- 11. The Driver and passengers should ensure that they take care when entering, exiting, sitting and standing on the Shuttle and at all other times.
- 12. When travelling in the Shuttle, the Driver and passengers are to wear the seat belts supplied.
- 13. The Driver and passengers are to ensure they are completely inside the Shuttle and that no part of their body or clothing is protruding outside of the Shuttle.
- 14. The Driver is responsible for and is required to conduct a visual inspection and verbal check to ensure that all passengers are within the confines of the Shuttle prior to setting the Shuttle in motion.
- 15. Reckless and irresponsible use of the Shuttle is prohibited at all times.
- 16. The Park Owner has a zero-tolerance approach with respect to driving under the influence of alcohol and/or any other illicit substance. The Driver must ensure they have zero alcohol and/or illicit substance in their system when using the Shuttle.
- 17. The Driver must not operate the Shuttle if they are on any medication or have a physical aliment that impedes their ability to operate the Shuttle.
- 18. The Shuttle must not be used to tow or pull any object.
- 19. The Driver must immediately report safety-related incidents and/or accidents that involve the Shuttle to the Park Manager.
- 20. The Driver must immediately report any defects, breakages or damage that involve the Shuttle to the Park Manager.
- 21. The Driver is personally responsible to pay any insurance excess in the event that same is payable.
- 22. The Driver must -
  - 22.1. ensure that all rubbish is removed from the Shuttle after use;
  - 22.2. return the Shuttle to the nominated parking area, ensure that the charging device is connected to the Shuttle and that it is switched on and generally ensure that the Shuttle is left ready for use by others;

- 22.3. as prescribed above, return the Shuttle keys to the key safe and ensure the safe is locked; and
- 22.4. as prescribed above, sign the Shuttle key register confirm that the Shuttle keys have been returned.
- 23. The Park Owner reserves the right to use the Shuttle for whatever reason it requires at any time.
- 24. If the Park Owner forms a view that the Shuttle is not being used for its intended purpose or is not being kept in accordance with this Policy, then the Park Owner, at its sole and absolute discretion, is authorised to do the following:
  - 1.1. Limit or ban certain and/or all Home Owner/s from using the Shuttle.
  - 1.2. Remove the Shuttle either permanently or temporarily.

## **USER ACKNOWLEDGEMENT AND AGREEMENT**

By signing this acknowledgement and agreement, I confirm I have read, understood and agree to abide by the Resort Shuttle Policy: Terms and Conditions of Use.

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