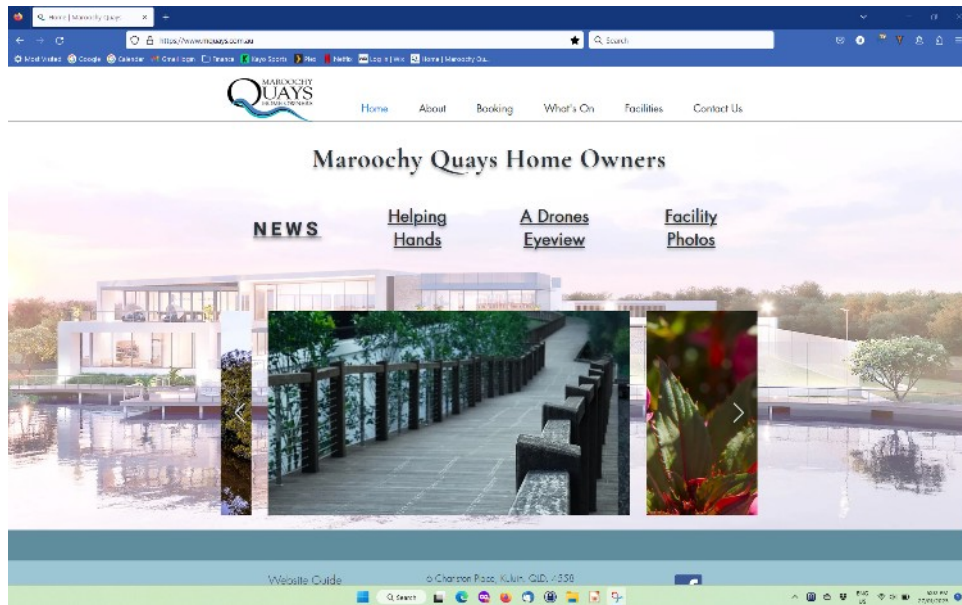


# AN OVERVIEW OF THE MAROOCHY QUAYS HOME OWNERS WEB SITE

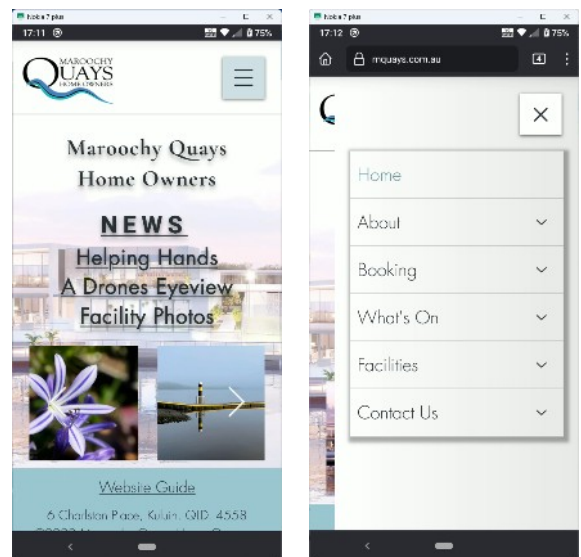
The Maroochy Quays Home Owners web site is the focal point for information for residents. Through it, you can access information about what's going on around the resort, find out who to contact for help, access useful technical information, make bookings for activities and venues, view the resort from the air, and much more.

Go to [www.mquays.com.au](http://www.mquays.com.au) to access the Home page, which looks like this:



If you are using a smart phone or tablet, you might get a condensed view of this screen, in which case you will need to click on the [drop-down menu](#) to access all the pages.

Please Note: When the Home page opens, you may get a pop-up window advertising an upcoming activity. Just close it to continue.

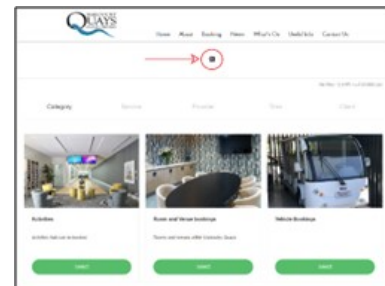


For enquiries about or help with the web site, please email: [webmq@outlook.com](mailto:webmq@outlook.com)

Go to the Booking page on the Maroochy Quays web site and click the [Make a Booking](#) button at the bottom.

After the Booking site screen loads, click on the [login](#) icon at the top.

Please Note: There can be a small delay of up to 5 seconds while the Booking site screen loads

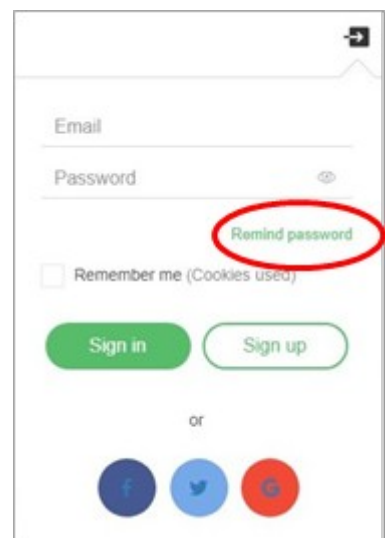


If you are a **registered user**, Sign In as normal.

If you are a **registered user** and **don't know your password**, please click the [Remind password](#) option.

You will then be asked for your email address and an email will be sent to you with a link to follow to reset your password.

Once you have reset your password, you will be able to Sign In as normal.



If you are a **new user**, please click the [Sign up](#) button on the Login screen, [fill in](#) the New Clients section and click the [Sign Up And Continue](#) button.

If your email has been previously registered, you will receive a message on the New Clients screen indicating it is already in the system. If so, use the [Remind password](#) option above.

Otherwise, a site administrator will check and verify your membership details. You will then receive an email advising that your access is approved – usually within 48 hours.

Once approved, use the [Remind password](#) option in the Login screen to set your password.



Once you are logged in to the Booking site, follow these steps to make a booking:

- [Select](#) a Category
- [Select](#) a Service
- [Select](#) a Provider
- [Select](#) a Date and Time from the list of available times

You will then be asked to confirm your booking details. Click the [CONFIRM BOOKING](#) button.

Please Note: If you do not confirm your booking at this point, the booking will not be registered by the Booking site.



Book the Wine Room

Date: Tuesday, 06-07-2022

Starts at: 7:30 PM

Provider: Wine Room

Category: Room and Venue bookings

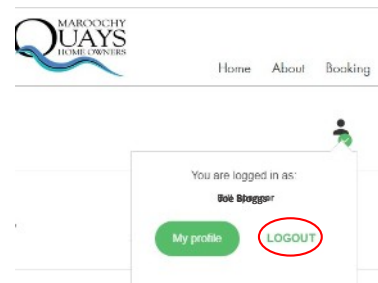
Be one of the first to receive messages about our promotions and other cool stuff.

[CONFIRM BOOKING](#)

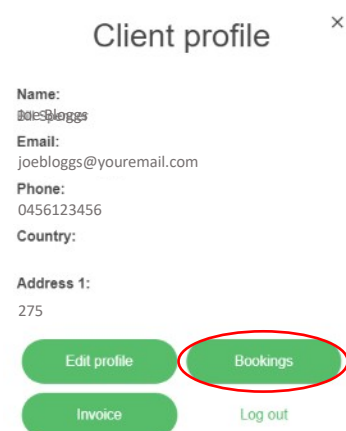
Once confirmed, an email will be sent to you containing the booking details. The Booking Confirmation email also contains a link to enable you to cancel your booking if no longer required. Click on the link and [Confirm](#) cancellation when prompted. You will then get an email confirming cancellation of the booking.

Otherwise, you will be sent an email a little before the booking start time reminding you of your booking details. (This email also contains a link to enable you to cancel your booking if no longer required.)

When you have finished making your booking(s), don't forget to click on the [logged in](#) icon at the top of the main Booking site screen and click [LOGOUT](#).



If you need to check what bookings you have registered with the Booking site at any time, click on the [logged in](#) icon at the top of the main Booking site screen as for logging out above but click the [My profile](#) button instead. Then click the [Bookings](#) button.



For enquiries about or help with the Booking site, please email: [bookingmq@outlook.com](mailto:bookingmq@outlook.com)